

incentives

EDITION 20 SPRING/SUMMER 2007



IF YOU CAN – I CAN !!

It seems that in one local family Apprenticeships are a bit of a tradition, as Sinitta Kaur, aged 19, follows in the footsteps of her two sisters as she studies for an Apprenticeship in Business & Administration (NVQ Level 2) at Newcastle Magistrates Court.

The seed was sown at school when Sinitta applied to the Magistrates Court for work experience, giving her a great opportunity to see what goes on behind the scenes. With excellent GCSE grades and subsequent A levels in Law, ICT and Business Studies, Sinitta applied to ITEC at Gateshead who contacted the Magistrates Court and arranged for a placement in the Results Department. With an increasing range of duties including the provision of admin support at satellite courts, Darren Ashton, Assessor, highly commends Sinitta's excellent NVQ progress and the support given by Court personnel since her start there in November last year.

Clare Adair, Acting Administration Manager, is delighted with Sinitta's performance being only too familiar with the demands of an NVQ having successfully completed an NVQ Level 3 in Business & Administration with ITEC NE when she moved into the area. Clare's progression is proof to Sinitta of the career opportunities available within Her Majesty's Court Services.

APPRENTICESHIP SUCCESS RATES

The Learning and Skills Council has announced significant improvements in the numbers of young people completing Apprenticeships. Success rates for full Apprenticeship programmes have increased by 13 percentage points over one year from 40% in 2004/05 to 53% for 2005/06. It is anticipated that government targets are likely to be exceeded one year early.

These statistics reflect how more and more young people are now getting the vital qualifications they need to succeed







in life and to make a real and lasting difference to themselves and employers.

ON-LINE APPLICATIONS MILESTONE

Since launching our re-vamped website in April 2006 the response to our on-line application form has been fantastic. In fact we have just passed the milestone of receiving our 400th application.

If you would like to find out more about ITEC, the apprenticeships we deliver and current apprenticeship vacancies available at our three regional training centres, then want to complete our on-line application form, just visit – www.itecne.co.uk



-  Business Administration
-  Customer Service
-  IT Users
-  IT Practitioner / Professional

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NORTH EAST LTD

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KINGSMEADOW SCHOOL - YOUNG APPRENTICES

Congratulations to 15 hard working pupils of Kingsmeadow School who all successfully completed their Young Apprenticeship programme and were presented with their certificates at the St. James' Park awards evening. ITEC assessor, Darren Ashton, delivered the technical certificate in co-operation with Access Training in a range of qualifications and was delighted with a 100% success rate. Thanks to all concerned.

NO TWO PEOPLE ARE THE SAME, ESPECIALLY WHEN IT COMES TO USING I.T...

ITQ is a new, unique, flexible training and qualification programme designed by employers to meet the needs of today's businesses. To ensure employers get the right person for the right job, ITQ equips individuals with relevant and effective IT user skills.



Do you have, or aspire to having the IT users skills to meet the challenges of the future? Contact your local ITEC North East training centre for everything you need to know about ITQ.

TRAINING IS LOOKING HEALTHY AT WEST CORNFORTH

West Cornforth in County Durham is dedicated to re-generation and situated in the heart of the village, staff at the Medical Centre are involved in its success.

Last autumn a reception/administration vacancy advertised by Linda McCann, Practice Business Manager generated great local interest, including candidates who qualified for Apprenticeship training as recommended by other local Practice Managers. Enrolling the help of ITEC North East, Linda interviewed Laura Auston (17) and Terri Ann Rimington (20), and despite having only one vacancy, employed both.

With over 2,500 patients, 4 doctors, 3 practice nurses and numerous clinics, the workload for all staff ensures Terri covering reception and Laura involved mainly with data input are a vital part of a hard working team. Regular visits from their ITEC assessor Marie Weddell, ensures they produce excellent evidence for their Business & Administration Apprenticeship portfolios as they both excel and expand in their roles. Terri had previously started studying for an Apprenticeship until giving birth to her son Bradley (now 2) changed her priorities, however she is now delighted to be working part-time, meeting the challenges of motherhood and a fulfilling job-role with real career potential.



Both Laura and Terri are involved in The Cornforth Partnership an initiative to promote and provide services and facilities for residents of West Cornforth. Terri's health visitor involved her and Bradley with the Children's Centre and she is a member of the Management Group, whilst Laura has been involved during the acquisition of premises 'Number 66' as a drop-in centre for local young people. Recently the Prime Minister, Tony Blair opened 'Number 66' and also visited the Medical Centre, with all staff gathering around him for a group photograph.

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CELEBRATION OF LEARNING AND SKILLS AWARDS 2007

Funded by:



'Flying the flag for employers and individuals who are raising the standard of learning and skills development in the North East'.

One of the most prestigious awards evenings in the North East will be held at the iconic Sage Gateshead in October this year. For more information visit www.lcs.gov.uk/colas07



**EMPLOYER, EMPLOYEE,
TRAINEE...WHAT CAN ITEC
NORTH EAST DO FOR YOU?**
www.itecne.co.uk

MANAGER'S MANAGEMENT AWARD

Shaun Newton, Centre Manager at our Gateshead Training Centre was delighted to be presented with his Level 4 Certificate in Management from assessor Chris Scott at a recent awards ceremony held at St. James' Park. The awards evening was arranged by Access Training a partner with ITEC in the North East Business & Management CoVE.



YARM COMPUTERS

Charles Clarke, original founder of Yarm Computers readily acknowledges the benefits of apprenticeships having completed an engineering apprenticeship himself. Successfully trading for 18 years, Yarm Computers has gained a reputation as a service orientated company, providing high quality IT solutions delivered by a team of highly experienced and qualified staff.

As the workforce continues to expand and develop, Charles maintains the ethos of apprenticeships in recruiting young people, actively working towards building their skills and knowledge in a busy, work-based environment. Earlier this year Charles contacted the recruitment team at ITEC's Middlesbrough training centre for potential applicants, and following a series of interviews offered John Kelly and James Pearson an opportunity to gain the experience required as they both work towards an IT Practitioner Apprenticeship.

Aged 13, James built his first computer and completed a GNVQ in ICT followed by an Applied Double ICT at 6th form. John wanted to be a technician from the age of 5 and despite being diagnosed with problems relating to hyperactivity and poor attention he is making a marked contribution to the team.

Working with an established team, John and James, both aged 17, are building their knowledge of technical support and maintenance whether dealing with a family PC, school IT department or a variety of businesses large or small.

ROLL OF HONOUR

FRAMEWORK COMPLETIONS

1st November 2006 – 31st March 2007

Congratulations to the following learners who have successfully completed Apprenticeship Frameworks.

Business & Administration – Advanced Apprenticeship

Nichola Arrowsmith – ABC Scaffolding
Jenna Champney – Watson Burton LLP
Rebecca Domican – Watson Burton LLP
Nikola Goodwill – Bulmers Logistics (Teesside) Ltd
Jody Kay Lannigan – O'Rourke Swainston & McCarthy
Melanie Mellor – Watson Burton LLP
Samantha Jayne Metcalfe – Hurworth Comprehensive School
Linzi Potts – Watson Burton LLP
Lindsey Robinson – Radford Shelving
Anna Smith – Calm Asylum
Jennifer Unwin – Keith Pattinson Ltd
Linda Wu – British Gas

Business & Administration – Apprenticeship

Andrew Barber – EC Harris LLP
Sarah Jayne Burke – WT Burden Ltd
Lynsey Burn – Mixamate Concrete
Kimberley Crang – Capita
Gail Collins – Esh Group
Lisa Jay Corkin – Brulines Ltd
Samantha Jayne Davison – Hay & Kilner
Lauren Dixon – Newton Lee Insurance Services
Rebecca Jane Everson – Resource Management Solutions
Rebecca Findlay – Knightsbridge Developments
Rebecca Fink – ITEC NE – Aycliffe
Lucy Jane Finnegan – Cleveland Security
Jamie Gardiner – Formedecon Ltd
Jane Rebecca Gillings – Colas Ltd/A One
Ashleigh Anne Golightly – Van Der Velde
Curtis Lee Gray – National Salvage Group Ltd
Leanne Harker – Talent Group
Keeley Johnson – Jubilee Fields Community Association
Andrea Jones – Neasham Road Surgery
Rachel Knowles – Slimming Solutions Ltd
Christopher Lockhart – UK in The Paper Ltd
Lauren Millar – Raytech Ltd
Ashleigh Kate Murphy – Andrew Craig
Jessica Naylor – Hartlepool & District Hospice
Michelle Newbery – Specsavers Opticians
Hayley Paterson – Brulines Ltd
Natasha Jayne Reed - Boots
Michelle Rhymer – Philips Collection Services Ltd

Lindsey Richardson – Allied Exploration Ltd
Nathan Robinson – Brulines Ltd
Tonni Robson – Esh Group
Faye Scott – Jobcentre Plus
Rebecca Scott – ITEC NE (Aycliffe)
Christopher Smith – Education Village
Claire Stewart – Hercules Security Fabrications Ltd
Robert Stuttard – Qnet
Louise Jayne Thompson – Adamson Property Centre
Michelle Walker – UK Cables Ltd
Jane Wilkinson – Brulines Ltd

Communications Technologies (Systems) – Advanced Apprenticeship

Carl Burn – Conex
David William Clare – Conex
Barry Turton – Conex
Steven Usher - NTE

Customer Service – Advanced Apprenticeship

Noel Richard Stamp – Portofino
Chloe Torok – Mortgage Service Centre

Customer Service – Apprenticeship

Victoria McQue – Client Logic
Natalie Stoker – Client Logic
Daniel Matthew Swinney – Tyne & Wear Museums-Segedunum

Installing & Supporting IT Systems – Advanced Apprenticeship

Adam Lee Sanderson – Education Village

Installing & Supporting IT Systems – Apprenticeship

James Clarke – Ian Ramsey School

IT Practitioners – Apprenticeship

Marc Glennell – Kingsmeadow Community Comprehensive School
Stuart Adam Farnaby – Maplin Electronics
Glenn Gibson – Kingsmeadow Community Comprehensive School
Martin Greenhill - HBS
James Harker – Glendene School
Oliver David Harker – Hurworth Comprehensive School
Steven Lyth – Huntcliffe School
Mark McConnell – Education Village
Adam McKenzie – ITEC NE (M'boro)
Ross Murphy – Education Village
Michael Graeme Parkin – ITSS
Christopher Ian Paxton – ITEC NE (M'boro)
Keith Rowell – PCS Ltd
Craig Stephens – Geka Manufacturing Ltd
Travis Chey Jacan Stubley – Teesdale School